

Recognizing the importance of IT early on

Digitalization streamlines collaboration in the company and with customers. Endress+Hauser recognized early on the importance of IT. With Endress+Hauser InfoServe, Endress+Hauser has been managing the Group's IT systems with its own unit for 25 years.

Twenty-five years ago, computers were still bulky boxes with storage capacity measured in megabytes. The internet was in its infancy and many computer systems were still tower solutions. Endress+Hauser nevertheless recognized early on the strategic importance of information technology for all operations processes and collaboration with customers. Endress+Hauser InfoServe was created as far back as 1997 as an in-house unit with the aim of overseeing the measurement instrumentation and automation specialist's worldwide computer systems.

High degree of digitalization and connectivity

"Endress+Hauser InfoServe has been bundling the IT know-how of the Group for 25 years – and we benefit from this extensive experience today. A high degree of digitalization, stable global networks and well-integrated systems help us with internal collaboration, as well as interaction with our customers," says CEO Matthias Altendorf. The Group's IT service provider employs 370 people around the world: 300 reside in Weil am Rhein and Freiburg, Germany, while others are located in the US, China, Japan, India and Switzerland.

"IT brings challenges with it every day, which is why we have to respond in an agile manner to new systems, tools and requirements. That calls for a great deal of team spirit, which is something I sense and experience on a daily basis," says Pieter de Koning, Managing Director of Endress+Hauser InfoServe and Chief Information Officer of the Endress+Hauser Group. The IT service provider invited employees in the region, plus their families, to celebrate its 25th anniversary with a large summer festival at Beuggen Castle in Rheinfelden, Germany.

Diverse responsibilities and a modern work environment

The teams at Endress+Hauser InfoServe make sure the Group's computer systems and infrastructure are constantly up to date. The IT experts have a wide variety of exciting responsibilities ranging from IT support and security to project management and development. The job requires more and more knowledge of the users' applications and workflows. "We are at the forefront from a technology standpoint and offer our employees a modern work environment," emphasizes Pieter de Koning.

Endress+Hauser InfoServe trains a large part of its young talent itself. More than 150 young people have completed a dual studies or vocational education program since 1997. Sixteen people are currently pursuing these programs, which include the vocational occupation "Systems Integration Specialist", as well as university degrees in "Business Informatics – Application Management", "Business Informatics – Data Science" and "Computer Sciences – IT Operations/IT Security".



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Endress+Hauser InfoServe celebrated its 25th anniversary at a large summer party at Beuggen Castle near Rheinfelden, Germany.



EH_InfoServe_Jubilaeum_2.jpg

153 young people have completed dual studies or apprenticeships at Endress+Hauser InfoServe in the past 25 years.



EH_InfoServe_Jubilaeum_3.jpg

Endress+Hauser InfoServe has been bundling the Group's expertise in information technology for 25 years.

The Endress+Hauser Group

Endress+Hauser is a global leader in measurement and automation technology for process and laboratory applications. The family company, headquartered in Reinach, Switzerland, achieved net sales of approximately 2.9 billion euros in 2021 with a total workforce of more than 15,000.

Endress+Hauser devices, solutions and services are at home in many industries. Customers thus use them to gain valuable knowledge from their applications. This enables them to improve their products, work economically and at the same time protect people and the environment.

Endress+Hauser is a reliable partner worldwide. Its own sales companies in more than 50 countries as well as representatives in another 70 countries ensure competent support. Production facilities on four continents manufacture quickly and flexibly to the highest quality standards.

Endress+Hauser was founded in 1953 by Georg H Endress and Ludwig Hauser. Ever since, the company has been pushing ahead with the development and use of innovative technologies, now helping to shape the industry's digital transformation. 8,600 patents and applications protect the Group's intellectual property.

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